### Tamara Sidorova

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GitHub: <https://github.com/tomatoma891>| Portfolio: <https://tomatoma891.github.io/portfolio/>

### Full Stack Web Developer

User-focused Full Stack Web-Developer that specializes in JavaScript with 8 years of successful customer service experience and direct sales. Driven to build web applications that make a difference. Adept at working independently as well as collaborating with teams across multiple functions. Always trying to find a creative approach to problem solving and adapt quickly to changing priorities. Fluent in English and Russian.

### Technical Skills

**Languages:** JavaScript, CSS, CSS3, HTML5, JSON, SQL,React.js,Node.js,Express.js

**Database:** MySQL 5.7, MongoDB, SQL

**Other:** Heroku**,** Git, Bash, Microsoft Office Suite

### Projects

**Ticket-Desk -** <https://github.com/tomatoma891/TicketDesk>     **2020**

*Ticket system application built with the MERN stack that allow teams to manage bugs, requests, and other support tickets.*

* Application is a fully working ticketing system which allows user to: register, login on the own account, "CRUD" tickets stored in the database, display tickets assigned to his/her account and mark them based on the priority.
* Tools used: HTML5, CSS3, JavaScript, jQuery, Node.js, Express.js, MySQL, React, React-router, Redux, Axios, Material-UI,MongoDB.

**Meta-Book** - [cryptic-sea-06963.herokuapp.com](https://cryptic-sea-06963.herokuapp.com/)/ <https://github.com/tomatoma891/MetaBook-Project> **2020**

*Full-stack Astrology based web app that allows users to look up their zodiac traits and taro card of the day.*

* A user begins by inputting their name and zodiac sign. Then, they receive a brief message specific to the their zodiac as well as traits such as birthstone and planet.
* Tools used: Node.JS, Express, MySQL, Sequelize, Passport, HTML5, CSS, Materialize,Javascript, jQuery, Handlebars, third party API.

**Your City Guide** - <https://tomatoma891.github.io/Project-1/|https://github.com/tomatoma891/Project> **2020**

*YOUR CITY GUIDE is an application that assists the user in finding local events and dining options.*

* When the user selects a city from the drop down, they are then able to filter the type of entertainment (music, sports or art) that they are seeking, as well as select an option for local restaurants.
* Tools used: HTML5, CSS3, JavaScript, jQuery, TicketMaster API, OpenTable API.

**Experience**

**Zen-Planner         Denver, CO**

**Customer – Advocate ⎢⎢ 2019 - 2020**

Identify, diagnose and resolve Zen Planner technical and usage issues. Prioritize issues and escalate actionable items to the development team. Validate reported issues using testing techniques and tools.

**Key Achievements:**

* Promoted from Customer Advocate 1 to Customer Advocate 2 after 6 months on the job.
* Shadowed development team to learn about production on the user and developer side.
* Resolved 35-50 Customer Support cases per day.

### Education

**Bootcamp Certificate in Full Stack Web Development**

**University of Denver– Denver, CO**

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Node.js, Express.js, React.js, Database Theory, MongoDB, MySQL, Command Line, Git.